



Barloworld
Supply Chain Software

Barloworld Supply Chain Software USA

Supply Chain Software Consultant

November 2011

INTRODUCTION

Barloworld Supply Chain Software (SCS) USA would like to invite you to apply for a Supply Chain Software Consultant position, working out of our Naperville, IL office. The position is a very exciting blend of technical expertise and working with real world business problems to help our clients reduce Supply Chain costs and increase service levels for their customers.

THE COMPANY

Barloworld SCS is part of the Barloworld Group, a \$6 Billion global organization. Barloworld SCS enables clients to be more competitive by providing Supply Chain Planning expertise, tools and solutions that optimize and improve their operations.

Barloworld SCS is headquartered out of Solihull in the UK, and we are the market leader in Europe & the UK in Inventory Optimization & Network Design decision support software. We include all the major UK retailers on our client list and a number of local and international blue-chip clients in manufacture and distribution

Barloworld SCS USA is still relatively small but is growing rapidly in North America. To fit into our culture, you'll need to be motivated, dynamic and forward thinking. Our aggressive growth target in North America means that we require excellent people who have good analytical skills, the ability to think outside the box, and the personality to handle client interactions with ease and confidence.

You could be working with our clients such as:

- Johnson Controls Inc
- WW Grainger
- Apple
- Bombardier Recreational Products
- Federal Mogul
- Belron/Safelite
- Alstom Train Life Services

THE POSITION

You'll be required to work both on site and out of our Naperville, IL, office, supporting our clients and helping to deliver solutions that improve the Supply Chain operation of their business. The role initially involves assisting (with the aim to grow into a senior consultant role) senior consultants in implementing, configuring, customizing and supporting our proprietary suite of Supply Chain Software applications.

Duties Include:

- Assisting in determining and implementing the appropriate software configuration set-up - unique to each customer.
- Assisting in determining and configuring the hardware & software environment at customers, in order to run our software applications.
- Assisting in developing and programming customized reports, database tables and fields as well as user interfaces.
- Assisting in on-going customer support requests, and responding to schedule failures and escalating support issues to a UK based development team.
- Tracking open customer technical issues and compiling weekly status reports for customer feedback and internal management Key Performance Indicators (KPI's).
- Assisting in the establishment of a remote access (Software-as-a-Service) environment for customers who elect this option.
- Helping set up an internal SharePoint environment whereby customers have a portal to view project timelines, activities, open technical issues, software configuration settings, documentation, marketing collateral, etc.

APPLICANTS REQUIREMENTS

Technical requirements

Excellent technical knowledge is essential, and you'll need the ability to apply it practically when solving business problems. We are looking for someone who communicates well and is a team player, enthusiastic about learning and applying new skills.

Candidates ideally should have at minimum an undergraduate degree in Engineering, Computer Science or Software Development.

Microsoft Certification (MCP, MCSE, etc) is desirable. The candidate should have strong knowledge in SQL Server (or any relational database), Microsoft Excel and Access.

In addition, the following general skills will be useful: data analysis, programming, software testing, software documentation, problem solving, project management, communication skills.

Other requirements

The applicant must be legally authorized to work & live in the USA. The applicant must also have a car and a valid driver's license.

POSITION DETAILS

The position is available immediately and the successful applicant will receive remuneration between \$50k - and \$70k per year depending on experience. The position will be based out of our Naperville, IL office but will involve some travel to clients throughout North America & possibly internationally. Candidates will be expected to have their own means of transport but will be well reimbursed for business travel.

SUMMARY

Position	Supply Chain Software Consultant
Position availability	From October 2011
Applicant skills	Good computer technical skills (Excel, Access and SQL is desirable), Understanding of optimization and statistics is useful, Desire to work in the business world with real problems
Location	Naperville, IL - USA
Reports to	Manager – Professional Services
Pay package	\$50k to \$70k per year + benefits
Travel	15 – 20%